



REQUEST FOR WATER FEATURE CLEANING

Date Submitted: _____

Name: _____

Address: _____

Phone(s): _____

E-Mail Address: _____

REQUESTED SERVICE (TECHS CANNOT MAKE THIS DECISION ON SITE):

_____ \$225.00 **Filters-Only Cleaning:** clean and service entire filter and circulation systems; inspect lights; check for leaks; thin plants, as necessary; re-seed beneficial bacteria. Includes up to 2 man hours on site.

_____ \$800.00 **Drain & Clean:** drain pond, recovering fish and aquatic life; remove floor sediment build-up; clean and service entire filter and circulation systems; inspect lights; thin plants, as necessary; re-seed beneficial bacteria. Pond sediment will be utilized on site unless other arrangements are made prior to clean-out (extra charge for hauling & dumping). Includes up to 6 man hours on site.

WAIVER: All Pond Gnome clean-out techs will use the utmost care and respect while netting, housing, and re-acclimatizing your fish and other pond life. However, due to the delicate nature of the procedure, and the unpredictability of fish in general, we cannot be held responsible for any unusual mishaps such as scratches, scuffs, cloudy eyes, ulcerations, parasite attacks, or loss of life.

Additional man hours over the minimum included with the above prices will be charged at the rate of \$105 per man hour (per man, per hour). If you would like to set a maximum budget for this service, please note that on this form.

Please include any requests for additional work while we're there with this Request so that we can schedule accordingly. Thank you!

PAYMENT AGREEMENT:

_____ I will be home to pay by check upon completion of service

_____ Please charge the credit card listed below upon completion

Card Number: _____

Exp.: _____

CVV: _____

If the crew arrives and cannot enter the premises for any reason, you will be charged a false start fee of \$125 (which you agree to by your signature below)

SIGNATURE (required on ALL forms): _____