



8-PN 5500

Solids Handling Pond Pump

Waterfall and vault water pump

- For Model:**
- 8-PN (Item #29495)



Made in Japan, by Tsurumi Mfg. Co. Ltd.



www.aquascapeinc.com

801172003619 / B-10174-1

8-PN 5500

Solids Handling Pond Pump

PN Submersible Resin-made Wastewater Pumps with Vortex Impeller

OPERATION MANUAL

INTRODUCTION

Thank you for selecting the Aquascape product.

This equipment should not be used for applications other than those listed in this manual.

Failure to observe this precaution may lead to a malfunction or an accident. In the event of a malfunction or an accident, the manufacturer will not assume any liability. After reading this Operation Manual, keep it in a location that is easily accessible, so that it can be referred to whenever information is needed while operating the equipment.




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1 BE SURE TO READ FOR YOUR SAFETY


Be sure to thoroughly read and understand the **SAFETY PRECAUTIONS** given in this section before using the equipment in order to operate the equipment correctly.

The precautionary measures described in this section are intended to prevent danger or damage to you or to others. The contents of this manual that could possibly be performed improperly are classified into two categories: **⚠ WARNING**, and **⚠ CAUTION**. The categories indicate the extent of possible damage or the urgency of the precaution. Note however, that what is included under **⚠ CAUTION** may at times lead to a more serious problem. In either case, the categories pertain to safety-related items, and as such, must be observed carefully.







- **⚠ WARNING** : Operating the equipment improperly by failing to observe this precaution may possibly lead to death or injury to humans.
- **⚠ CAUTION** : Operating the equipment improperly by failing to observe this precaution may possibly cause injury to humans and other physical damage.
- **NOTE** : Gives information that does not fall in the WARNING or CAUTION categories.
- **Explanation of Symbols:**
 -  : The Δ mark indicates a WARNING or CAUTION item. The symbol inside the mark describes the precaution in more detail ("electrical shock", in the case of the example on the left).
 -  : The \circ mark indicates a prohibited action. The symbol inside the mark, or a notation in the vicinity of the mark describes the precaution in more detail ("disassembly prohibited", in the case of the example on the left).
 -  : The \bullet mark indicates an action that must be taken, or instructs how to perform a task. The symbol inside the mark describes the precaution in more detail ("provide ground work", in the case of the example on the left).




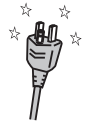



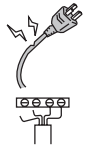





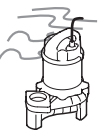

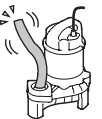
PRECAUTIONS TO THE PRODUCT SPECIFICATIONS

⚠ CAUTION	
	<ul style="list-style-type: none"> ● Do not operate the product under any conditions other than those for which it is specified. Failure to observe the precaution can lead to electrical leakage, electrical shock, fire, or water leakage, etc.







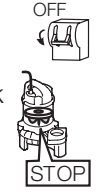




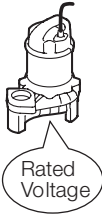














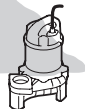
PRECAUTIONS DURING TRANSPORT AND INSTALLATION

⚠ WARNING			
	<ul style="list-style-type: none"> ● When transporting the product, pay close attention to its center of gravity and mass. Use an appropriate lifting equipment to lift the unit. Improper lifting may result in the product damage, injury, or death. 		<ul style="list-style-type: none"> ● Install the product properly in accordance with this instruction manual. Improper installation may result in electrical leakage, electrical shock, fire, water leakage, or injury.
	<ul style="list-style-type: none"> ● Electrical wiring should be performed in accordance with all applicable regulations in your country. Provide a dedicated earth leakage circuit breaker and a thermal overload relay for the pump. Imperfect wiring or neglecting the installation of proper equipment will cause electrical leakage, fire, or explosion at worst. 		<ul style="list-style-type: none"> ● Provide a secure grounding dedicated for the product. Never fail to provide an earth leakage circuit breaker and a thermal overload relay in your starter or control panel (Both available on the market). If an electrical leakage occurs by due to a product failure, it may cause electrical shock.
	<ul style="list-style-type: none"> ● Use a power outlet that has a sufficient rating and has been exclusively provided for the pump. If the power outlet is shared with other equipment, it can lead to an abnormal heat of the outlet and can cause fire as a result. 		







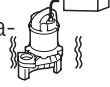



 CAUTION	
 <p>● Be sure to provide a ground wire securely. Do not connect the ground wire to a gas pipe, water pipe, lightning rod, or telephone ground wire. Improper grounding could cause electrical shock.</p>	 <p>● Prevent a metallic object or dust from sticking to the power plug. Adhesion of foreign object to the plug could cause electrical shock, short-circuit, or fire .</p> 
 <p>● Do not scratch, fold, twist, make alterations, or bundle the cable, or use it as a lifting device. The cable may be damaged, which may cause electrical leakage, short-circuit, electrical shock, or fire .</p> 	 <p>● Do not use the cable, power plug, or power outlet if it is damaged or it is not closely fitted. Connect every conductor of the cable securely to the terminals. Failure to observe this can lead to electrical shock, short-circuit, or fire .</p> 
 <p>● Install the discharge pipe securely so that no water leakage may occur. In addition, It is suggested to provide a stand-by pump in case of flooding. Failure to do so may result in damage to nearby walls, floors, and other equipment .</p> 	 <p>● When the product will be carried by hand, decide the number of persons considering the mass of the product. When lifting up the product, do not attempt to do it by simply bowing from the waist. Use the knees, too, to protect your waist .</p> 
 <p>● This pump is neither dust-proof nor explosion-proof. Do not use it at a dusty place or at a place where toxic, corrosive or explosive gas is present. Use in such places could cause fire or explosion.</p> 	 <p>● If a hose is used for the discharge line, take a measure to prevent the hose from shaking. If the hose shakes, you may be wet or injured.</p> 

PRECAUTIONS DURING TEST OPERATION AND OPERATION



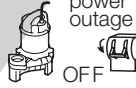
 WARNING	
 <p>● Never try to operate the pump if somebody is present in the pump sump. If an electrical leakage occurs, it can cause electrical shock.</p> 	 <p>● Never start the pump while it is suspended, as the unit may jerk and could lead to injury .</p> 
 <p>● When changing power connection is needed to correct the direction of rotation, be sure to turn off the power supply (earth leakage circuit breaker, etc.), and perform the work after making sure that the impeller has stopped completely. Failure to do so may lead to electrical shock, short-circuit, or injury .</p> 	 <p>● When inspecting the pump, be sure to turn off the power supply (earth leakage circuit breaker, etc.) so that the pump may not start accidentally. Failure to do so may lead to a serious accident .</p> 
 CAUTION	
 <p>● Do not operate the product under any voltage other than described on the nameplate with the voltage variation limit within $\pm 10\%$. If it is operated with a generator, it is strongly suggested not to operate other equipment with the same generator. Failure to observe this caution may cause malfunction and breakdown of the product, which may lead to electrical leakage or electrical shock.</p> 	 <p>● Do not touch the product with bare hands during or immediately after the operation, as the product may become very hot during operation. Failure to observe this caution may lead to be burned.</p> 
 <p>● Do not use the product in a liquid other than water. Use in oil, salt water or organic solvents will damage it, which may lead to electrical leakage or electrical shock.</p> 	 <p>● Do not run the product dry or operate it with its valve (sluice or gate valve) closed, as doing so will damage the product, which may lead to electrical leakage or electrical shock.</p> 

 CAUTION	
	<ul style="list-style-type: none"> Do not use the product for hot or warm liquid over 40°C , as doing so will damage the product, which may lead to electrical leakage or electrical shock. 
	<ul style="list-style-type: none"> Do not allow foreign objects (metal objects such as pins or wires) to enter the suction inlet of the pump. Failure to observe this caution could cause it to malfunction or to operate abnormally , which may lead to electrical leakage or electrical shock. 
<ul style="list-style-type: none"> When the product will not be used for an extended period, be sure to turn off the power supply (earth leakage circuit breaker , etc.). Deterioration of the insulation may lead to electrical leakage, electrical shock, or fire .  	




PRECAUTIONS DURING MAINTENANCE AND INSPECTION

 WARNING	
	<ul style="list-style-type: none"> Absolutely turn off the power supply or disconnect the plug before starting maintenance or inspection. Do not work with wet hands. Failure to observe these cautions may lead to electrical shock or injury .  
	<ul style="list-style-type: none"> In case any abnormality (excessive vibration, unusual noise or odor) is found in the operation, turn the power off immediately and consult with the dealer where it was purchased or Aquascape representative. Continuing to operate the product under abnormal conditions may result in electrical shock, fire, or water leakage .  
 CAUTION	
	<ul style="list-style-type: none"> After reassembly, always perform a test operation before resuming use of the product. Improper assembly can result in electrical leakage, electrical shock, fire, or water leakage . 

PRECAUTION TO POWER OUTAGE

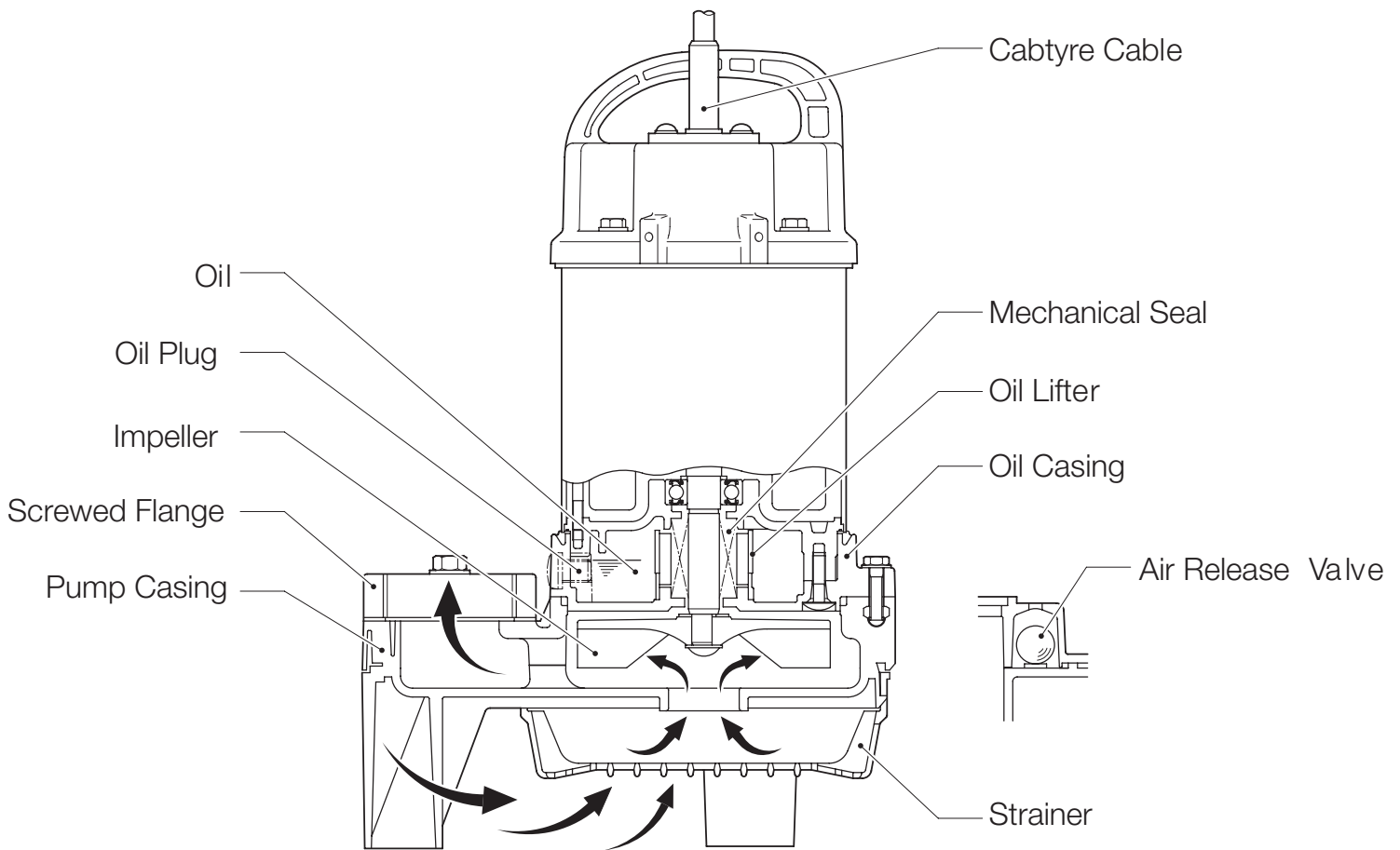
 WARNING	
	<ul style="list-style-type: none"> In case of power outage, turn off the power supply. The product will resume operation when the power is restored, which presents serious danger to people in the vicinity . 

OTHER PRECAUTION

 CAUTION	
	<ul style="list-style-type: none"> Never use the product for potable water. It may present a danger to human health. 

2 PART NAMES

■ Example: PN Series



3 PRIOR TO OPERATION

When the unit is delivered, first perform the following checks.

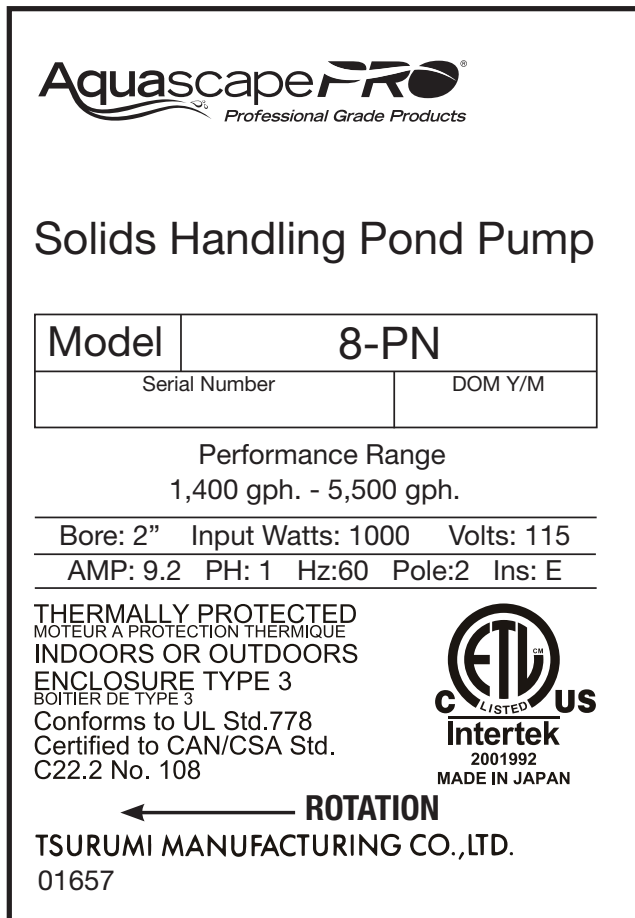
Inspection

While unpacking, inspect the product for damage during shipment, and make sure all bolts and nuts are tightened properly.

Specification Check

Check the nameplate of the unit to verify that it is the product that you have ordered. Pay particular attention to its voltage and frequency specifications.

Example of nameplate



Aquascape PRO
Professional Grade Products


Solids Handling Pond Pump

Model	8-PN	
Serial Number	DOM Y/M	

Performance Range
1,400 gph. - 5,500 gph.

Bore: 2" Input Watts: 1000 Volts: 115
AMP: 9.2 PH: 1 Hz: 60 Pole: 2 Ins: E

THERMALLY PROTECTED
MOTEUR A PROTECTION THERMIQUE
INDOORS OR OUTDOORS
ENCLOSURE TYPE 3
BOITIER DE TYPE 3
Conforms to UL Std.778
Certified to CAN/CSA Std.
C22.2 No. 108



← **ROTATION**

TSURUMI MANUFACTURING CO.,LTD.
01657

Note: *If you discover any damage or discrepancy, please contact with the Aquascape dealer from whom you purchased the product or the nearest Aquascape representative office.*

Accessory Check

Verify that all accessory items are included in the package.

Quick step guide 1 Operation Manual 1

Note: *If you discover any damage or discrepancy in the product, please contact the dealer where this equipment was purchased or the Aquascape sales office in your area.*

Product Specifications



CAUTION Do not operate this product under any conditions other than those that have been specified.

Major Standard Specifications

Fluid	Property	PN Series: Water, waste water and effluent; 0 ~ 40°C
	Working Atmosphere	The chlorine gas concentration should be below 0.1 ppm. Note: The concentration over 0.1 ppm may cause the pump to corrode.
Pump	Impeller	PN Series: Vortex type
	Shaft Seal	Double Mechanical Seal
	Bearing	Shielded Ball Bearing
Motor	Specifications	Dry Type Submersible Induction Motor, 2-Pole
	Insulation	Class E
	Protection System (built-in)	Circle Thermal Protector
	Lubricant	Liquid Parafin VG32 White mineral oil
Discharge Connection		Screwed Flange 2" NPT

4 INSTALLATION

- CAUTION**
- Do not use the pump for pumping liquids other than water, such as oil, salt water, or organic solvents.
 - Use with a power supply voltage variation within $\pm 10\%$ of the rated voltage.
 - The water temperature for operating the pump should be between $0 \sim 40^{\circ}\text{C}$. Failure to observe the precautions given above could cause the pump to malfunction, which may lead to current leakage or electrical shock.

Note: To use the pump for a special solution, contact the dealer where it was purchased, or the Aquascape sales office in your area.

■ Maximum Allowable Pressure

- CAUTION** Do not operate the pump in an area that is exposed to a water pressure that exceeds the values given below.

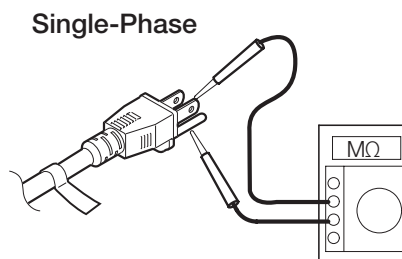
Applicable Pump	Maximum Allowable Pressure
Models with output of 0.75kW	0.2MPa (2kgf/cm ²) — discharge pressure during use

■ Preparation for Installation

■ Single-phase power supply:

Use a megger to measure the resistance between the tip of the cable plug and the ground terminal to verify the insulation resistance of the motor.

Measure twice the resistance between each of the two tips of the plug and ground.





- CAUTION** Beware that the power plug varies by country or region.

Insulation resistance reference value
= 20M Ω minimum


Note: The insulation resistance reference value of 20M Ω minimum is based on a new or repaired pump. For reference values of a pump that has already been put into operation, refer to "7. Maintenance and Inspection" of this manual.

Precautions During Installation

 **CAUTION** When installing or moving the pump, never suspend the pump by the cabtyre cable. Doing so will damage the cable, which may cause a current leakage, electrical shock, or fire.

 **CAUTION** The starting reaction of the pump may let the pump rotate to the direction of screwing the discharge pipe, which could cause damage to the screw flange of the pump. If frequent starts are expected in your installation, prevent the pump from rotating by fixing it to the pipe or other method.

- (1) When transporting or installing the pump, do not kink the cabtyre cable or use it in place of a rope.
- (2) With the cabtyre cable lifted slightly, secure it to the hook

 **CAUTION** Do not operate the pump with the cabtyre cable dangling. Failure to observe this precaution may cause the cabtyre cable to become wrapped around the impeller, which could cut the cable, break the impeller, or cause flooding, which may lead to current leakage or electrical shock.

5 ELECTRICAL WIRING

Electrical Wiring Work

- WARNING**
- All electrical work must be performed by an authorized electrician, in compliance with local electrical equipment standards and internal wiring codes. Never allow an unauthorized person to perform electrical work because it is not only against the law, but it can also be extremely dangerous.
 - Improper wiring can lead to current leakage, electrical shock, or fire.
 - Absolutely provide a dedicated earth leakage circuit breaker and a thermal overload relay suitable for the pump (available on the market). Failure to follow this warning can cause electrical shock or explosion when the product fails or an electrical leakage occurs.

Operate well within the capacity of the power supply and wiring.

Grounding

- WARNING** Be sure to install the ground wire securely. Failure to observe this precaution could damage the pump and cause current leakage, which may lead to electrical shock.

- CAUTION** Do not connect the ground wire to a gas pipe, water pipe, lightning rod, or telephone ground wire. Improper grounding could cause electrical shock.

Connecting the Power Plug

- WARNING** Before inserting the power plug or connecting the wires to the terminal board, make sure that the power supply (i.e. circuit breaker) is properly disconnected. Failure to do so may lead to electrical shock, short, or injury caused by the unintended starting of the pump.

- CAUTION** Do not use damaged cable cables, power plugs, or loose power outlets. Failure to observe this precaution could lead to electrical shock, short circuit, or fire.

Follow the diagram on the right to connect the power.

When using a three-prong grounded plug, connect as shown in the drawing.

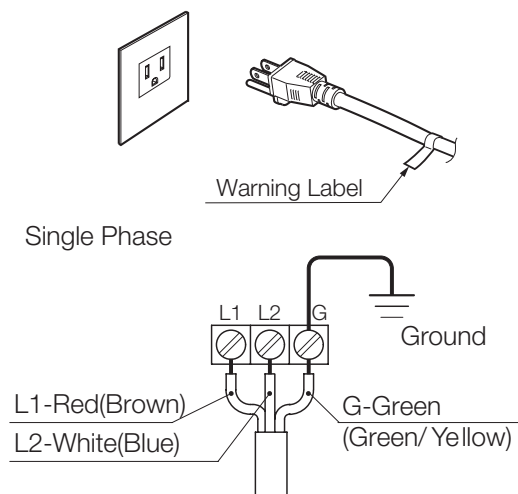
- CAUTION** Be sure to use a dedicated power supply with a ground leakage circuit breaker.

- CAUTION** Beware that the power plug varies by country or region.

Note: *The shape of the plug may differ from that shown in the illustration.*

When a single-phase power source is used, connect the leads to the control panel terminals as shown in the diagram, making sure they do not become twisted together.

If connecting the leads to a control panel connect terminals as shown in the diagram, making sure they do not become twisted together.



CAUTION

- If it is necessary to extend the cabtyre cable, use a core size equal to or larger than the original. This is necessary not only for avoiding a performance drop, but to prevent cable overheating which can result in fire, electrical leakage or electrical shock.
- If a cable with cut insulation or other damage is submerged in the water, there is a danger of water seeping into the motor causing a short. This may result in damage to the product, electrical leakage, electrical shock, or fire.
- Be careful not to let the cabtyre cable be cut or become twisted. This may result in damage to the product, electrical leakage, electrical shock, or fire.
- If it is necessary to submerge the connection leads of the cabtyre cable in water, first seal the leads completely in a molded protective sleeve, to prevent electrical leakage, electrical shock, or fire.

Do not allow the cabtyre cable leads to become wet.

Make sure the cable does not become excessively bent or twisted, and does not rub against a structure in a way that might damage it.

Motor Protector

The pump is equipped with a built-in motor protector (circle thermal protector).

If a current overload or overheating occurs under the symptoms given below, the pump will stop automatically to protect the motor regardless of the water level at the time of operation.

- Extreme fluctuation of power supply voltage
- Pump operated under overload condition
- Pump operated at open phase or binding condition

Note: *After the motor protector has tripped, the motor automatically resumes its operation. Therefore, make sure to disconnect the cabtyre cable from the terminal board or the power outlet, and eliminate the cause of the problem.*

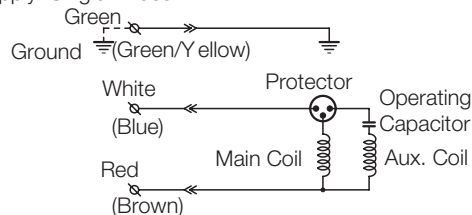
Do not operate the pump at unusually low head, or with the impeller clogged with debris. Doing so will not only prevent the pump from attaining its full potential, but may also generate abnormal noise and vibration and damage the pump.

Electrical Circuit Diagrams

■ PN Series

Non-Automatic Circuit

Power Supply: Single-Phase



6 OPERATION

Prior to Operation

(1) Once again, check the nameplate of the pump to verify that its voltage and frequency are correct.

CAUTION Improper voltage and frequency of the power supply will prevent the pump from attaining its full potential, and may also damage the pump.

Note: Verify the specs on the pump's nameplate.

(2) Check the wiring, power supply voltage, the capacity of the ground leakage circuit breaker, and the insulation resistance of the motor.

■ Insulation resistance reference value = 20MΩ minimum

Note: The insulation resistance reference value of 20MΩ minimum is based on a new or repaired pump. For reference values of a pump that has already been put into operation, refer to "Maintenance and Inspection".

(3) Adjust the setting of the thermal relay (i.e. 3E relay) to the pump's rated current.

Note: Verify the rated current on the pump's nameplate.

Operation

WARNING The pump unit may be extremely hot during operation. To prevent burns, do not touch the pump unit with bare hands during or after the operation.

Pay attention to the water level during the pump operation. The pump will become damaged if it is allowed to operate dry.

Due to an overload operation or a pump malfunction, if the motor protector trips to stop the pump, make sure to eliminate the cause of the problem before restarting.

A frequent ON/OFF will shorten the lifetime of the pump.

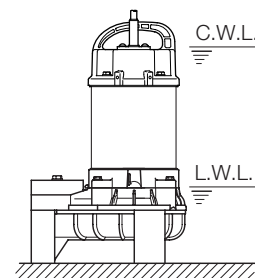
Ideal operating condition is to set pump to run for less than 12 hours per day and 4000 hours per year.

Note: A large amount of amperage flows when a submersible pump is started, causing the temperature of its windings to rise rapidly. Beware that a frequent stop-and-go operation of the pump will accelerate the deterioration of the insulation of the motor windings and thus affect the use life of the motor.

Operating Water Level

CAUTION The maximum continuous running time at the L.W.L. (=Lowest Water Level) shall be 10 minutes. When the water level changes between the C.W.L. (=Continuous running Water Level) and the L.W.L., it shall be 30 minutes.

If the pump runs longer than the prescribed periods, the motor protection device may stop its operation to protect the motor from burning out. Refer the dimension drawing of each model for the water levels.



7 MAINTENANCE AND INSPECTION

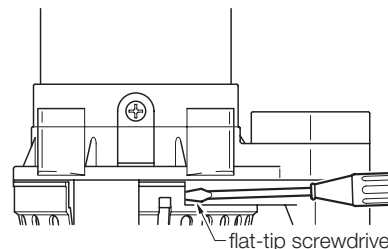
Regular maintenance and inspection are indispensable to maintaining the pump's performance. If the pump behaves differently from its normal operating condition, refer to section "9. Troubleshooting" and take appropriate measures at an early stage. We also recommend that you have a spare pump on hand for an emergency.

Prior to Inspection

⚠ WARNING Make sure that the power supply (i.e. circuit breaker) is disconnected and disconnect the cabtyre cable from the power outlet. Failure to do so may cause electrical shock or unintended starting of the pump, which may lead to serious accidents.

(1) Washing the Pump

Remove any debris attached to the pump's outer surface, and wash the pump with tap water. Pay particular attention to the impeller area, and completely remove any debris from the impeller. To remove the strainer, use a flat-tip screwdriver to pry on the three areas of the strainer as illustrated on the right. To reinstall, simply install the strainer in place.

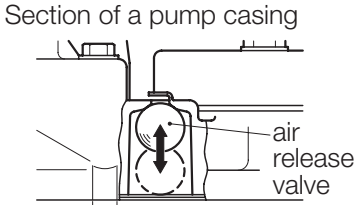


(2) Inspecting the Pump Exterior

Verify that there is no damage, and that the bolts and nuts have not loosened.

Note: *If the pump must be disassembled for repair due to damage or loose bolts or nuts, contact the dealer where it was purchased, or the Aquascape sales office in your area.*

Daily and Periodic Inspection

Interval	Inspection Item
Daily	Measuring the operating current ■ To be within the rated current Measuring the power voltage ■ Power supply voltage variation = within $\pm 10\%$ of the rated voltage
Monthly	Measuring the insulation resistance ■ Insulation resistance reference value = $1M \Omega$ minimum Note: The motor must be inspected if the insulation resistance is considerably lower than the last inspection. Inspecting the pump ■ A noticeable drop in performance may indicate wear on the impeller or other parts, or else clogging of the strainer. Replace any worn parts, or remove the clogged debris. Inspecting the operation of air release valve ■ Check to confirm that the air release valve (air-lock prevention device) works normally when you start the pump.
	 <p>Section of a pump casing air release valve Inspection of the operation of air release valve</p>
Yearly	Inspecting oil ■ 3,000 hours or 12 months, whichever comes first
Once every 2 years	Changing oil ■ 4,500 hours or 24 months, whichever comes first Changing the mechanical seal Note: The inspection and replacement of the mechanical seal requires specialized equipment. To have this operation performed, contact the dealer where this equipment was purchased, or the Aquascape sales office in your area.
Once every 2 to 5 years	Overhaul ■ The pump must be overhauled even if the pump appears normal during operation. Especially, the pump may need to be overhauled earlier if it is used continuously. Note: To overhaul the pump, contact the dealer where it was purchased, or the Aquascape sales office in your area.

Note: Refer to section "Oil Inspection and Change Procedures" below for further detail.

Note: In case the pumping liquid contains oil, paint, or slurry, it may cause the swelling of cable jacket or abrasion of the mechanical seal's sealing face, which will result in the pump fault, it is strongly recommended to inspect earlier.

Storage

If the pump will not be operated for a long period of time, pull the pump up, wash the pump, allow it to dry, and store it indoors.

Note: For reinstallation, be sure to perform a trial operation before putting the pump into operation.

If the pump remains immersed in water, operate it on a regular basis (i.e. once a week).

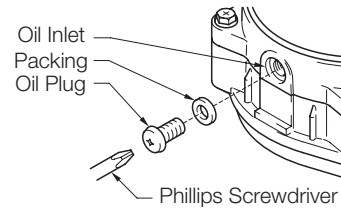
Oil Inspection and Changing Procedures

Inspecting Oil

Remove the oil plug and take out a small amount of oil. The oil can be extracted easily by tilting the pump so that the oil filler plug faces downward. If the oil appears milky or intermixed with water, a likely cause is a defective shaft sealing device (i.e. mechanical seal), which requires that the pump be disassembled and repaired.

Changing Oil

Remove the oil plug and drain the oil completely. Pour a specified volume of oil into the oil filler inlet.



Specified Oil:

Liquid Parafin VG32

Unit : ml

Applicable Model	Specified Volume
Model with 0.75kW power output	240

Note: *The drained oil must be disposed of properly to prevent it from being released into the sewer or rivers. The packing or the O-ring for the oil plug must be replaced with a new part at each oil inspection and change.*

8 DISASSEMBLY AND REASSEMBLY PROCEDURE



WARNING

Prior to Disassembly and Reassembly

Before disassembling and reassembling the pump, be sure that the power supply (i.e. circuit breaker) is disconnected, and remove the cable from the outlet or the terminal board. Do not connect or disconnect the power plug with a wet hand, in order to prevent electrical shock. Do not perform an activation test (to check the rotation of the impeller) during disassembly and reassembly. Failure to observe this precaution could lead to a serious accident, including injury.

This section explains the disassembly and reassembly processes that are involved up to the replacement of the impeller itself. Operations involving the disassembly and reassembly of the sealing portion (i.e. mechanical seal) and of the motor require a specialized facility including vacuum and electrical test equipment. For these operations, contact the dealer where this equipment was purchased, or the Aquascape sales office in your area.

PN Series

Disassembly Procedure

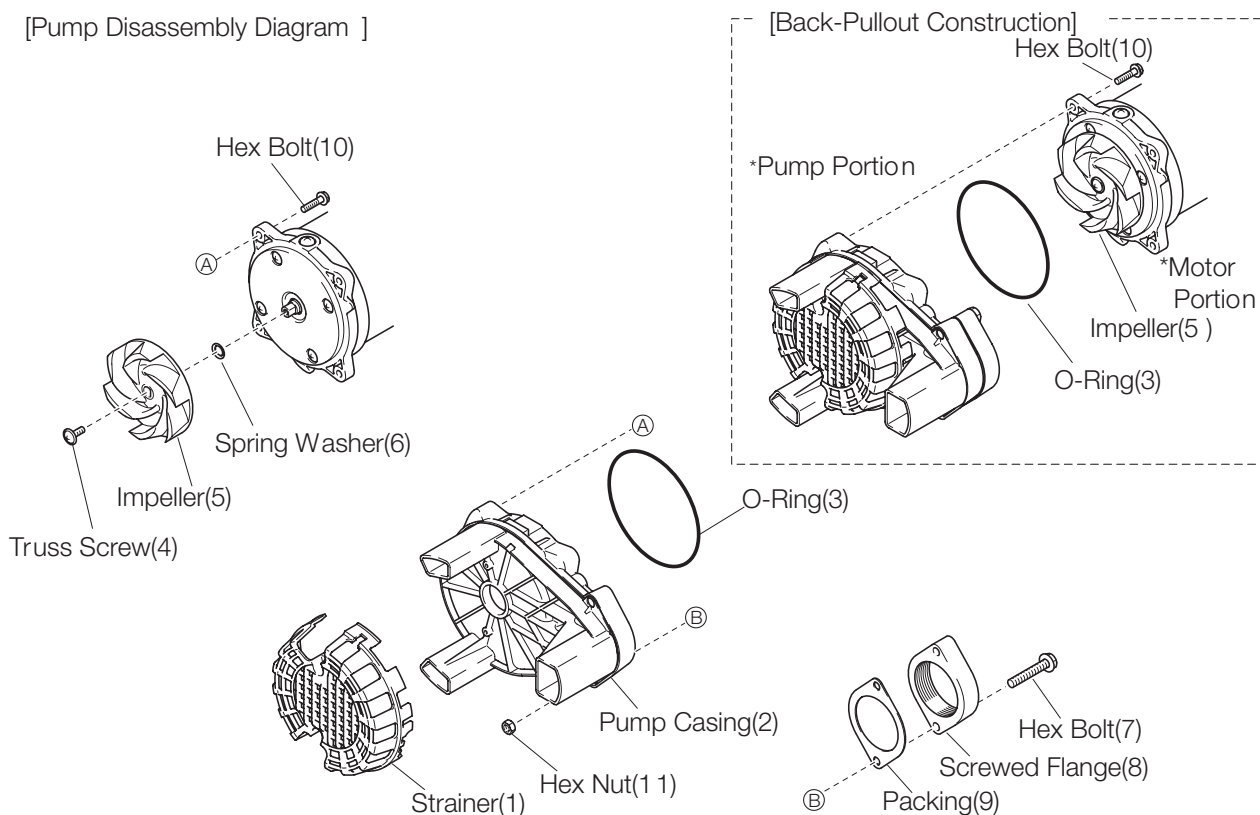
Note: Before disassembling, be sure to drain the oil from the pump.

- (1) This pump has adopted a back-pullout construction. Therefore, by removing the four cross-recessed hex bolts(10), the pump can be inspected while the impeller(5) remains attached to the motor mainshaft.
- (2) Remove the two cross-recessed hex bolts(7) (or the four cross-recessed hex bolts on the 0.75 kW models), and remove the screwed flange(8) , packing (9) , and two hex nuts(11) , in that order.
- (3) Remove the truss screw(4) , and remove the impeller(5) and the spring washer(6) , in that order.
- (4) Wash and inspect all parts to make sure that they are not worn or damaged.

Note: If any part is worn or damaged, make sure to replace it with a new part. Replace the packing and the O-ring each time the pump is disassembled.

Disassembly Diagram

[Pump Disassembly Diagram]

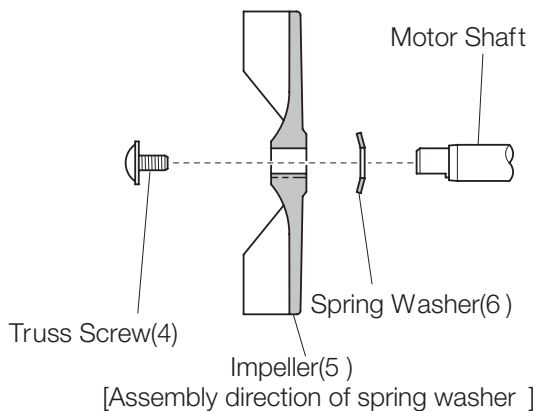


Note: The description of the disassembly diagram above may differ slightly in shape and construction depending on the model.

Reassembly Procedure

Observe the precautions given below and reassemble the unit in the reverse order of disassembly.

- (1) Thoroughly wash all parts before reassembly.
- (2) Make sure that the packing is securely fitted.
- (3) Pay attention to the proper installation direction of the following parts:
Spring Washer(6)



9 TROUBLESHOOTING

⚠ WARNING To prevent serious accidents, disconnect the power supply before inspecting the pump.

Read this Operation Manual carefully before requesting repair. After re-inspecting the pump, if it does not operate normally, contact the dealer where this equipment was purchased, or the Aquascape sales office in your area.

Problem	Possible cause	Countermeasure
Pump fails to start; or, starts but stops immediately.	<ol style="list-style-type: none"> (1) No proper power is supplied (i.e. power outage). (2) Malfunction in automatic control (control panel) (3) Foreign matter is wedged in the impeller, causing the motor protector to trip. (4) Malfunction in float. 	<ol style="list-style-type: none"> (1) Contact the electric power company or an electrical repair shop. (2) Have the cause investigated and repaired by a specialist. (3) Inspect the pump and remove the debris. (4) Remove obstacles and check the operation of the float.
Pump starts but stops after a certain length of time.	<ol style="list-style-type: none"> (1) The pump has been operating for a long time while being exposed to air, causing the motor protector to trip. 	<ol style="list-style-type: none"> (1) After resuming operation, switch to operation of approximately once every 15 minutes.
The power supply circuit breaker trips.	<ol style="list-style-type: none"> (1) The equipment is not matched to the pump specifications or the equipment rating is improperly set. (2) Malfunction of motor (seizure or water leakage). (3) A 50Hz unit is used at 60Hz. 	<ol style="list-style-type: none"> (1) Replace the equipment with the correct specification or set it to the correct setting. (2) Repair or replace. (3) Check the nameplate and replace the pump.
Pump operates but does not pump water.	<ol style="list-style-type: none"> (1) An air lock occurred in the pump. (2) The pump or the piping is blocked. (3) The piping is partially blocked or the valve is operating improperly. 	<ol style="list-style-type: none"> (1) Stop momentarily and then restart; or, clean the air release valve. (2) Remove the blockage. (3) Remove the blockage, or repair or replace the valve.
The pumping volume is low.	<ol style="list-style-type: none"> (1) The impeller or the pump casing is significantly worn. (2) There is a great piping loss. (3) A 60Hz pump is used at 50Hz. (4) The motor rotates in reverse. 	<ol style="list-style-type: none"> (1) Repair or replace the affected part. (2) Re-examine the work plan. (3) Check the nameplate and replace the pump.
Pump generates vibration or noise.	<ol style="list-style-type: none"> (1) Motor bearings are damaged due to low head (2) Valve is tightly closed. 	<ol style="list-style-type: none"> (1) Secure the pipe support. (2) Replace the bearings. Dial in proper pressure. (3) Adjust the valve to the proper opening.

The following information is required when ordering repairs or making other inquiries.

Product model	
Manufacturing number	
Purchase date	
Remarks	

Disposal of Product

Properly dispose of the product by disassembling it, presorting the contents, and sending them to the waste material treatment site.

