



## REQUEST FOR ANNUAL CLEANING

Cleanings **may** begin as early as January (depending on the weather), and you will be notified about a week in advance as to what day we will be there. If you do not confirm the appointment, the crew will not come by. If the crew arrives and cannot enter the premises for any reason, you will be charged a false start fee of \$75.

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_

Zip: \_\_\_\_\_ Phone: \_\_\_\_\_ E-Mail Address: \_\_\_\_\_

Service Address (if different from mailing): \_\_\_\_\_

**Basic Cleaning:** clean and service entire filter and circulation systems; inspect lights; check for leaks; thin plants, 623-500

**Complete Cleaning:** drain pond, recovering fish and aquatic life; remove floor sediment build-up; clean and service entire filter and circulation systems; inspect lights; thin plants, as necessary; provide beneficial bacteria. *Pond sediment will be utilized on site unless other arrangements are made prior to clean-out.*

**WAIVER:** The Pond Gnome will take every precaution while recovering your fish during a Complete cleaning, but we cannot warranty the health of the fish.

Service will be charged at the rate of **\$95 per man hour, with a one-hour crew minimum (typically 2-3 men)**. The amount of time spent on a cleaning depends greatly on maintenance practices and it is extremely difficult for us to guesstimate. Our crew works hard and won't waste a moment of time while on your property.

Do we have your permission to replace parts if we deem it necessary? Yes No  
*If no option is chosen, we will assume not.*

If you would like any other service at the discounted rate while the crew is there, that request must be received with this contract for scheduling purposes:

Please provide a credit card number below, which will not be charged until the service has been performed, and a receipt will be sent to you. Otherwise, you will be required to be present for the service to provide check/cash payment upon completion.

VISA  MasterCard  AmEx  Discover

Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ CVV (3 or 4-digit no. on back of card): \_\_\_\_\_

Signature: \_\_\_\_\_